









As an independent department store since 1856, Pettits had become a little tired. Exposed pipes, cable runs and poor lighting did little to retain the aging customer base or attract new blood. Ceiling rafts went a long way to resolving the lighting issue, along with concealing much of the visual clutter. Revising the use of space - freeing up vital space on the ground floor - meant customers were encouraged to come through the door. Improved signage, flooring and lift access meant they were more likely to stay.



