de Gruchy DEPARTMENT STORE Isle of Jersey

The Merchant Retail Group (owners of Perfume Shop)



In Brief

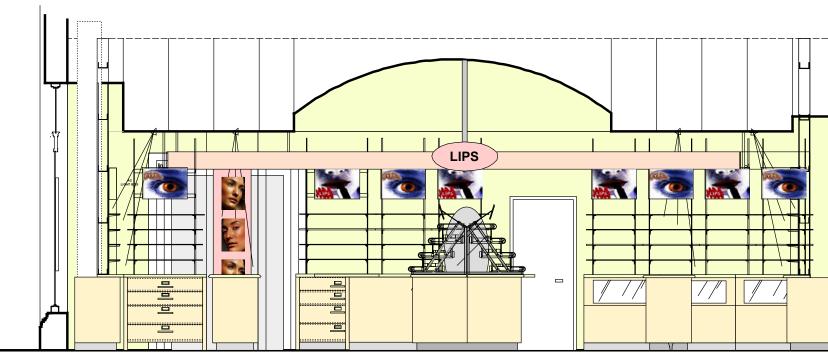
Revitalise space and sales
Retain existing, aging customer base
Draw in new, younger customer base
Draw in prestige brands





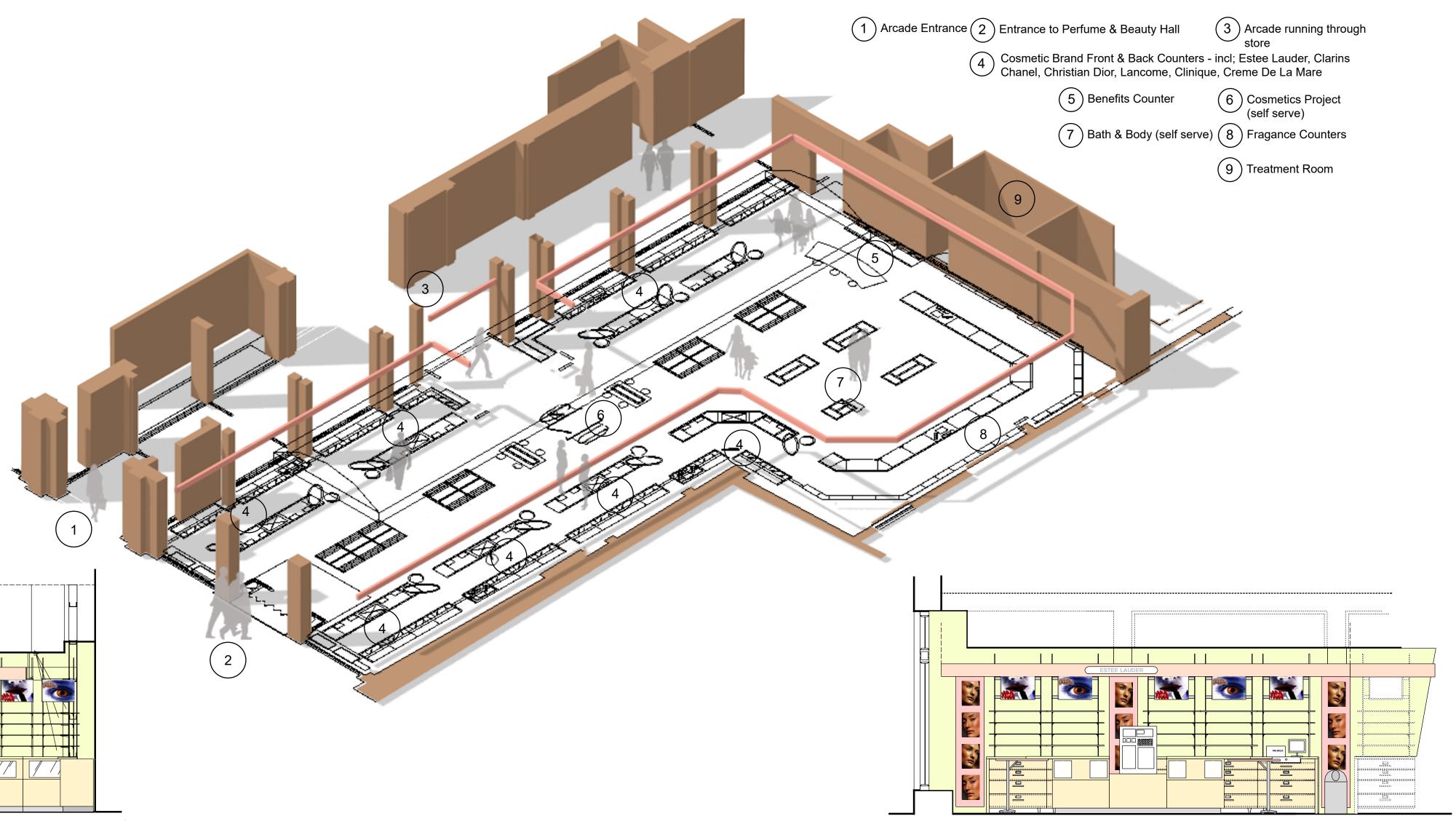
Interior development

The existing claustrophobic impression was removed by creating volume. Raising the ceiling and introducing a barrel vault, also created grandeur. With window backs and partitions from the main and arcade entrances removed, views in and out greatly improved first impressions and visibility throughout the hall. Introducing natural daylight and a new lighting layout, improved overall brightness and ease of customer navigation. Light neutral finishes to walls, floors and bespoke counters, provided further uplift, whilst creating wider walkways, allowed staff to consult with 'at counter' customers while others passed by unrestricted. Feature 'make over' table provided for personal consultations, pivoted from the counter ends (See photos B,C) enabling rapid stow away when busy.



Section A

Showing ceiling barrel vault



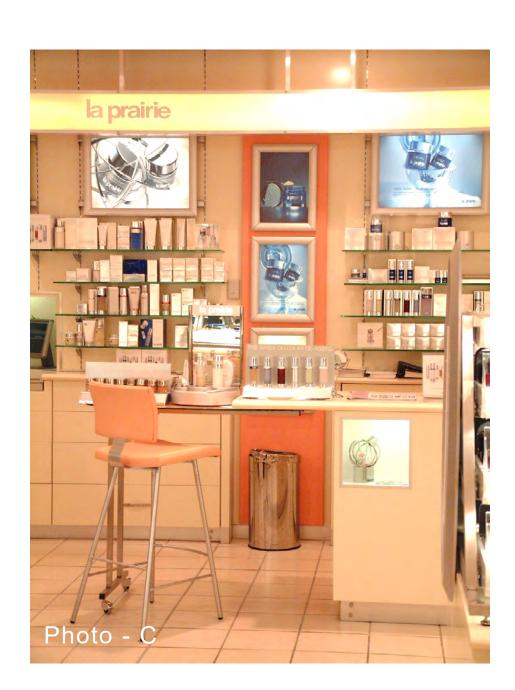
Section B (part)

Showing new cosmetic brand counters 4 with light box towers and illuminated perimeter light-box carrying brand names.

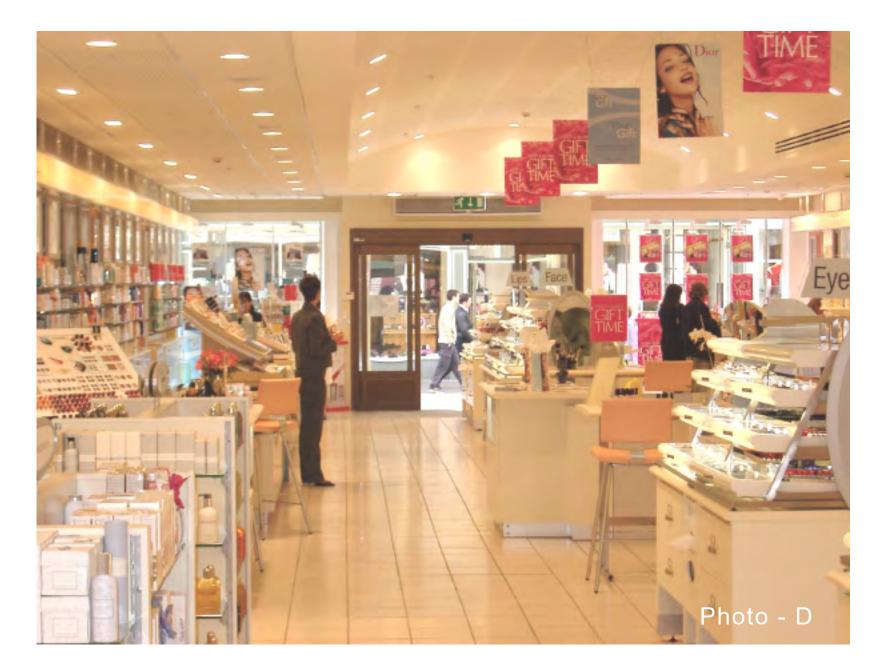
Interior development



Consultation table in clear glass with sparkle vinyl to underside, supported on brushed stainless steel frame. Table has pivot mechanism allowing it to be stowed away when not in use



Standardised front and back counter units with adjustable shelving, light boxes and back illuminated perimeter title header



The removal of the window backs provided views into the hall from the pavement, framing views of the barrel vaulted ceiling running the length of the room



Natural day light in the hall contibuted to the sense of well being for staff and customers alike. Each brand were able to position their POS units both prominently and accessibly to the customers allowing staff to promote and sell with ease